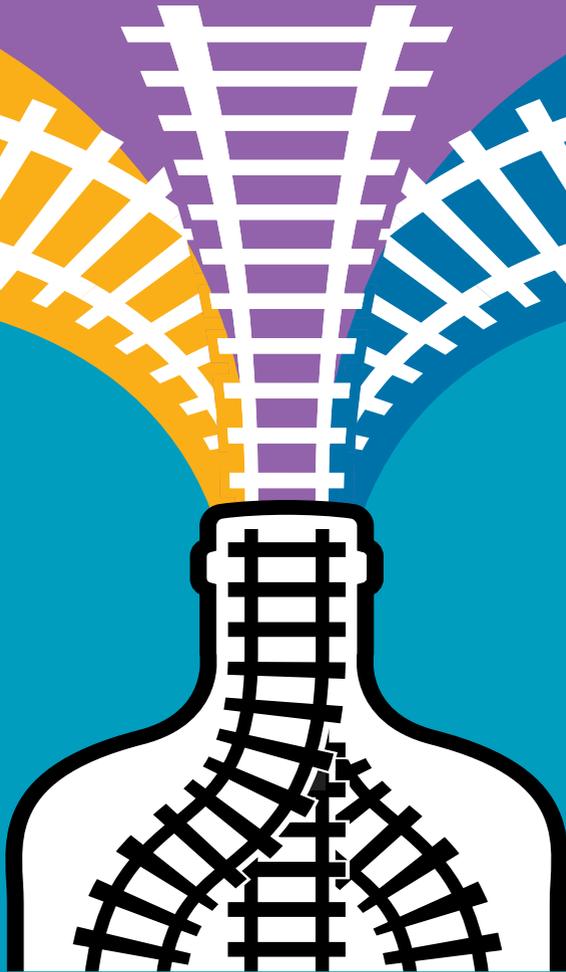**NetworkRail**

Public consultation
1 June to 20 September 2020

Unblocking the Croydon bottleneck

We are consulting on major proposals to unblock the Croydon bottleneck to provide more reliable, more frequent and faster services for passengers on the Brighton Main Line.

In 2018 we held our first public consultation on CARS. The detailed feedback we received has been used to further develop our designs, and common concerns have been considered and factored into our construction programme.

From Monday 1 June we will continue with our second round of public consultation, where you will have the opportunity to have your say on our plans and designs for unblocking the bottleneck at Croydon.

In light of recent government advice, we have postponed the face-to-face public consultation events which were scheduled for June. You will be able to provide feedback online, over the phone or by post.

Speak to the team

To make sure you have all the relevant information, our project team will be available to answer your questions through our new live chat facility. Detailed hours of operation can be found on our website.

From 1 June until 17 July, the project team will also be available to answer questions and log your feedback via our consultation hotline. Project specialists will be available at the following times:

Monday to Wednesday	**10am – 12pm and 2pm – 4pm**
Thursday	**6pm – 8pm**
Saturday	**10am – 12pm**

Events

We have also extended the consultation period into September, when we aim to hold events, subject to further government advice. You will receive a leaflet, similar to this one, with the details of the events once they have been confirmed.

Get in touch

Website: **networkrail.co.uk/Croydon**
Email: **consultation@cars2.networkrail.co.uk**
Consultation hotline: **020 7118 0684**
For any other assistance you can also call Network Rail's national helpline on: **03457 11 41 41**